

ABSTRACT OF THE DISCLOSURE

Print information that has been generated by a first device is submitted to a second device and a print job is started (S101). Whether a failure has occurred on the side of the first device during the submission of the print information is detected (S102). In accordance with the detection made, it is determined to abort, suspend or resume processing of the print job that is currently being submitted. In accordance with the determination made, abort, suspension or resumption of processing is reported to the second device, which receives the print information, as notification of control of the print job (S105, S107, S109). This printing control method is such that if processing of print information is suspended owing to occurrence of a failure, the source (the first device) that submits the print information reports suspension to a remote device (the second device) that is the destination of the print information. It is possible to exercise control so as to resume print processing in response to elimination of any failure.